



DIRECT DEBIT / CREDIT NOTIFICATION REQUEST

Independent Business Owner's Authority

Please select one (1) of the following

Credit Notification Only (Default)
 Direct Debit Notification
 Debit & Credit Notification

Details of Applicant(s) Authorising the Direct Debit / Credit Notification

Names	Surname	Given Names		
	<input style="width: 100%;" type="text"/>			
Postal Address	Surname	Given Names		
	<input style="width: 100%;" type="text"/>			
	Address			
	<input style="width: 100%;" type="text"/>			
Address	Suburb	State	Postcode	
	<input style="width: 40%;" type="text"/>		<input style="width: 20%;" type="text"/>	<input style="width: 40%;" type="text"/>
	Identification (IBO) No.	Daytime Contact No.	Email Address	
<input style="width: 20%;" type="text"/>		<input style="width: 20%;" type="text"/>	<input style="width: 60%;" type="text"/>	

In order for us to deposit bonus payments and other credits directly to your **bank, building society or credit union** account, we need to know your account details.

I/We authorise Amway of Australia, ACPA User No. 000576 to debit funds from my/our account at the financial institution identified below and as perscribed by the Bulk Electronic Clearing System (BECS).

I/We further authorise the following:

- 1 For Amway to verify the details of the following accounts with my/our Financial Institution
- 2 For my/our Financial Institution to release information allowing Amway to verify the following account details.
- 3 For Amway to provide business information to me/us via email, sms, or other forms of communication

Details of Account

(All details must be supplied)

Name of the Financial Institution			
<input style="width: 100%;" type="text"/>			
Account Name			
<input style="width: 100%;" type="text"/>			
BSB Number		Account Number	
<input style="width: 10%;" type="text"/>	<input style="width: 10%;" type="text"/>	<input style="width: 10%;" type="text"/>	<input style="width: 10%;" type="text"/>

Credit Cards Not Applicable

Branch Address		
<input style="width: 100%;" type="text"/>		
Suburb	State	Postcode
<input style="width: 40%;" type="text"/>	<input style="width: 20%;" type="text"/>	<input style="width: 40%;" type="text"/>

The Direct Debit / Credit Notification Service Agreement, attached or accessible via amway.com.au, informs you of your rights and responsibilities pursuant to the direct debit / credit process and should be read in conjunction with this request.

In the case of a joint IBO partnership OR Account, both parties must sign

No 1.	<input style="width: 95%;" type="text"/>	Date	<input style="width: 95%;" type="text"/>
No 2.	<input style="width: 95%;" type="text"/>	Date	<input style="width: 95%;" type="text"/>

DO NOT RETURN THIS FORM TO YOUR FINANCIAL INSTITUTION

Office Use Only	
New	Change
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

Mail: DDR Processing PO BOX 202 CASTLE HILL 1765
FAX : 02 9843 2169
Enquiries Phone: 1800 45 46 47 (Ask for Business Relations)

WHU 5065
VS 32441

DIRECT DEBIT REQUEST SERVICE AGREEMENT: TERMS

This Direct Debit Request Service Agreement informs you of your rights and responsibilities pursuant to a direct debit process that applies from the date we accept your DDR. All direct debit customers of Amway of Australia are covered by the provisions contained herein. A copy of this Agreement will be provided to new direct debit customers. Existing Customers will be provided with a copy of this Agreement on request. This Agreement will also be available for download on Amway's www.amway.com.au web site. By signing and submitting the DDR you expressly agree to the terms contained herein.

1. Definitions

Banking Business Day means any day on which banks in NSW are open for business.

Claim means a claim made by you for a refund of payment made using the Direct Debit Scheme.

Cancel DDR means the form of written notification required to be submitted to us to cancel your DDR.

DDR also known as **Direct Debit Request** means the request given by you authorising your financial institution to debit your account in accordance with your authority.

Direct Debit Scheme means the Scheme that enables the processing of payments by **you** from your account held with your financial institution by direct debit entries to an account held by us.

Due Date means the date on which payment is to be made by or on behalf of you to us through the Direct Debit Scheme. Where the due date falls on a date that is not a banking business day, payment shall be made on the next banking business day.

IBO, also known as Independent Business Owner, means our Independent contractor appointed for the purposes of the sale of goods and services and for the solicitation of applications for appointment as IBOs.

Standing Order means an ongoing regular order placed in advance for selected goods for delivery at specified intervals.

We/Us/Our means Amway of Australia, ABN 49 004 807 756 of 46 Carrington Road, Castle Hill, NSW 2154.

You means the IBO specified in the Direct Debit Request who has submitted the DDR.

2. Details of Debit Arrangements

Your DDR covers payments due by you pursuant to your Agreement with us with respect to the provision of risk management services or products.

Debits made pursuant to your DDR can commence immediately on our receipt of your DDR.

3. Variation

We may reasonably vary the terms of this agreement provided we give you at least 14 days written notice.

4. Requests for Stopping an Individual Debit and Altering, Deferring or Suspending the DDR,

Any request to stop an Individual Debit or any request to alter, defer or suspend the Direct Debit Arrangement should be made in writing and directed to us in the first instance.

5. Cancellation and Termination

You may cancel your DDR at any time subject to the provision of at least 7 days written notice; cancellation notices should be directed to us in the first instance. Should any payments made through your direct debit facility be outstanding at the time of cancellation, an alternative payment method must be supplied. We may, in our absolute discretion at any time by notice in writing, terminate your DDR as to further debits.

6. Confidentiality

Except as provided in this Agreement or to the extent reasonably required to effectuate your DDR or to resolve or assist in the resolution of a dispute or claim you may make, we agree to keep confidential your information provided pursuant to the Direct Debit Scheme. We further agree that we will not divulge such information without your prior knowledge and approval, except, as we may be required to do so by legislation or a court of law or except in the case of your default on this agreement in which case we may inform your active upline IBO whose business or income may be affected by the default or by the consequent return of product.

7. Your Additional Duties

Direct Debiting is not available on the full range of accounts. You must ensure that the account nominated by you can accept direct debits. You must ensure that the account details that you provide are correct by checking your account details against a recent statement from your financial institution or by contacting your financial institution. You must also ensure that you have sufficient clear funds in your account on the due date to permit the payment of all debit items initiated in accordance with the relevant DDR.

8. Dishonours

Where debit items are returned unpaid by your financial institution, a dishonour fee of \$ 16.50 (including 10% GST) will apply in each instance.

9. Claims and Dispute Resolution

All claims should be made in writing and directed to us in the first instance. We undertake to promptly investigate all claims and use all reasonable efforts to respond and resolve any disputes to our mutual satisfaction. If we are unable to resolve the matter within a reasonable period, it will be referred to your financial institution.

10. Enquiries

All Enquiries should be directed to us in the first instance.